



## FREQUENTLY ASK QUESTIONS

You can make a booking via telephone, email or through our website's 'Instant Online Quote'.

*When will I receive confirmation of my booking?*

*After making your booking, you will receive a booking confirmation email with details of your journey.*

*When do I need to book my car?*

*Bookings should be made at least 24 hours in advance. For last-minute bookings, please call us directly to confirm availability.*

*What type of vehicles do you have?*

*We offer a range of vehicles including saloons, estates, and luxury cars. Please visit our Fleet section for more information.*

*How much luggage can I fit in the car with me?*

*Details on luggage capacity can be found on our website under the Fleet section.*

*Are there any time restrictions?*

*No, we operate 24/7, 365 days a year.*

*Can I book a wheelchair accessible vehicle?*

*Currently, we do not offer wheelchair accessible vehicles.*

*Do you operate a fixed price policy?*

*Yes, fares quoted are final unless there are unexpected waiting times or detours.*

*Is Hawkins Transportation LLC licensed and fully insured?*

*Yes, we are fully licensed and insured for your safety and peace of mind.*